## ▶ KNOWLEDGE DATABASE

Centrally and systematically organize your business knowledge with Confluence

Do your employees know about your enterprise's visions and goals or rather do they know, where to look up the current status ? Are the documentations of working processes, guidelines, product or service manuals available to everyone? Can your teams profit from previous project experiences, as they are centrally available? Is your internal communication organized in a way, that avoids important information to be lost in the inboxes and out-trays of your mail system? If you can answer all those questions affirmatively, you are probably already using an online encyclopedia based on a wiki.

Before Confluence
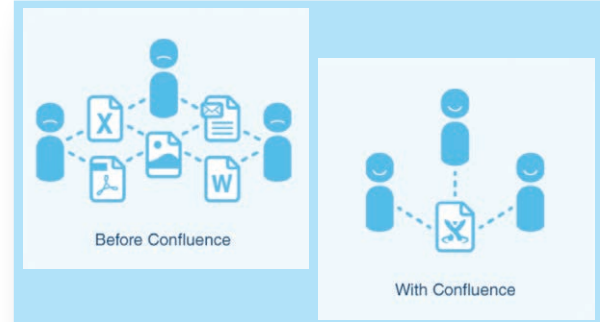
With Confluence

With Confluence, you systematically organize your business knowledge iirinem Ort und machen es allen Mitarbeitern your employees. As all users create and change content or comment on posts or edit them, you ensure important matters to be centrally communicated, instead of your employees keeping important information to themselves. A fully-fledged concept for authorization rights guarantees that confidential information can also be managed in a safe way.

Atlassian functionality concerning the knowledge database

- ▶ integrated WYSIWYG editor to intuitively create new content
- ▶ centralization and provision of all your information and documents
- ▶ functions for a clearly structured content organization
- ▶ configurable access rights
- ▶ real-time parallel editing ability for your documents
- ▶ @mentions, likes, comments, or notifications adjustable templates
- ▶ highly efficient search function
- ▶ integrable with project, process or release
- ▶ management and many other tools
- ▶ document versioning

Our services for using knowledge databases with Atlassian

- ▶ consulting concerning licensing and acquisition of your Atlassian licenses
- ▶ consulting and support from piloting to roll-out
- ▶ installation and implementation of Atlassian products
- ▶ masks, arrays, and workflows adjusted to your requirements
- ▶ definition and implementation of the roll and authorization concept
- ▶ scalable configuration of the Atlassian tools and add-ons
- ▶ implementation of all necessary reports and dashboards
- ▶ integration of Atlassian products into existing intranet solutions, realization of interfaces to databases
- ▶ trainings and workshops for users, key users, and administrators

Your advantages

- ▶ higher level of knowledge for your employees thanks to a central informational platform for all important business content
- ▶ better internal communication
- ▶ quicker processes thanks to simultaneous document editing
- ▶ audit-compliant documentation of all processes specific to your enterprise
- ▶ smooth provision of information thanks to the integration with other tools